

Work Order ID 154118

Wednesday, December 14, 2016 1:28:07 PM

154118

Page 1

Item ID: EWLA1000DBDS0W Accept ***N900040100*** Setup Start ***NS1***
 Revision ID: Stop ***NS2***
 Item Name: LED Light
 Start Date: 12/12/2016 Start Qty: 1.00 ***1*** Cust Item ID:
 Required Date: 12/13/2016 Req'd Qty: 1.00 ***1*** Customer: CROTO01
 Reference: RMA RA112416

Approvals: Process Plan: UMF Date: 16-12-14 Tooling: _____ Date: _____ Run Start ***NR1***
 QC: _____ Date: _____ SPC (Y/N): _____ Date: _____ Stop ***NR2***

Sequence ID/ Work Center ID	Operation Description	Set Up/ Run Hours	Tool ID	Tool #	Plan Code	Accept Qty	Reject Qty	Reject Number	Insp. Stamp
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Draw Nbr	Revision Nbr
ICA-D212-580	

100

100

Purchasing

Purchasing

Memo

ISSUE PO

TO: _____

REASON:

LIGHT DOESN'T FUNCTION (ONLY USED FOR A FEW MONTHS) SEND TO VENDOR FOR EVALUATION AND /OR POSSIBLE WARRANTY

(ORIGINAL BATCH NUMBER COULD BE M133253 OR M134391)

SCRAP

credit for 1 pcs see attached

MAR 3 0 2017

DAS
13
9-89

P.T.O.
Last page.

110

110

QC

Quality Control

QC21- Final Inspection - Work Order Release

Memo

P/O: 29565

P/O: 31541

DAS
21
9-89

JUL 2 0 2017

Picklist Print

Page 1

Wednesday, December 14, 2016 1:28:07 PM

Work Order ID: 154118

154118

Parent Item: EWLA1000DBDS0W

FWI A1000DBDS0W

Parent Item Name: LED Light

Start Date: 12/12/2016

Required Date: 12/13/2016

Start Qty: 1.00

Required Qty: 1.00

Comments: IPP REV:A 16.04.21 NEW ISSUE DD VERF:JLM

Component Item ID/ Item Name	Replacement Item ID	Mfg/ Purch	Bin Item	Primary Location	Last Location	Route Seq ID	Unit of Measure	Qty on Hand	Qty per Kit	Total Qty	Qty Issued	Date Issued	Status
EWLA1000DBDS0W		Purchased			No		Each	14.0000		1			
FWI A1000DBDS0W									**				
LED Light													

Location

Loc Qty

Loc Code

ST540

14

149486

14

1x XXX MF 16-12-14

Inspection Sheet Complete RA112416

Customer QA Ref # 0

Part Number	Batch / Serial #	Quantity	Part Complete	Rev/CHG Current	New Paperwork	New Labels	Disposition	Work order #	Work order instructions
EWLA1000DBDS0W	M133253 or M134391	1	☐ es	☐ es	☐ es	☐ es	DAMAGED/SCRAP	154118	light doesn't function. Sent to vendor for evaluation or possible warranty
0	0	0	☐ es	☐ es	☐ es	☐ es			
0	0	0	☐ es	☐ es	☐ es	☐ es			
0	0	0	☐ es	☐ es	☐ es	☐ es			
0	0	0	☐ es	☐ es	☐ es	☐ es			
0	0	0	☐ es	☐ es	☐ es	☐ es			

Used WOXXXX for original in system. Please make note on WO that could be batch M133253 or M134391

QC Approval: P.D. _____

Date: 1-Dec-16 _____

RETURN AUTHORIZATION



RA #:

RA112416

Date:

November 2, 2016

Attention:

Veronica Lozano

E-mail:

veronica@rotorcraftsupport.com

From:

Jennifer Renwick

RETURN ADDRESS

☒ Hawkesbury

Dart Aerospace Ltd

1270 Aberdeen Street

Hawkesbury, ON K6A 1K7, CA

1-613-632-3336

☐ Vista

Dart Aerospace Ltd.

3030 Enterprise Court, Suite A

Vista, CA 92081-8347, US

1-760-724-5300

☐ Eugene

Dart Aerospace Ltd.

190 S. Danebo Avenue

Eugene, OR 97402, US

1-541-344-9953

SHIPPING

Courier: Fed-ex

Account #: DART 151793240

COMMERCIAL INVOICE INFORMATION

Item #1		Item #2	
P/N:	EWLA1000DBDS0W	P/N:	0
Description:	LED Light	Description:	0
Qty:	1	Qty:	0
Customs Value USD:	\$100	Customs Value USD:	\$0
Batch / Serial #	M133253 or M134391	Batch / Serial #	0
Item #3		Item #4	
P/N:	0	P/N:	0
Description:	0	Description:	0
Qty:	0	Qty:	0
Customs Value USD:	\$0	Customs Value USD:	\$0
Batch / Serial #	0	Batch / Serial #	\$ -
Item #5		Item #6	
P/N:	0	P/N:	0
Description:	0	Description:	0
Qty:	0	Qty:	0
Customs Value USD:	\$0	Customs Value USD:	\$0
Batch / Serial #	0	Batch / Serial #	0

ADDITIONAL RETURN AUTHORIZATION INFORMATION

- Print RA form, complete Part Disposition section and include a copy with the shipment.
- Ensure the RA number is referenced on all documents. Failure to do so may result in delivery refusal.
- Ensure the shipment is directed to the correct facility referenced above. Failure to do so will result in delays and additional shipping costs.
- Commercial invoice must include the following statement: "Parts are aircraft parts being returned to the manufacturer."
- International shipments require commercial invoice attached to the outside of the box.
- Where applicable, the original Release Certificate, STC's, Installation Instructions, Maintenance Manual Supplement, Flight Manual Supplement, packing slips and removable tag must accompany the shipment.
- Return authorization expires in 30 days. If no charge products were supplied, these will be invoiced upon expiration of the RA.
- Returned items will be fully inspected by Quality Control and credit will be issued for items deemed to be new, un-flown and traceable.
- A 15% minimum restocking fee applies, additional fees may apply upon receipt and inspection if items require rework or cannot be returned to stock
- Items should be adequately packaged to prevent shipping damage.
- For complete terms & conditions, visit www.dartaerospace.com

PART DISPOSITION (To be completed and returned by customer)

Product Condition: ☐ New - Unopened ☐ New - Opened ☐ New - Installed ☐ Flown

Reason for return:



Dart Aerospace Ltd.
1270 Aberdeen Street
Hawkesbury, ON K6A 1K7
Tel: 613 632 9577
Fax: 613 632 1053

OUTSTANDING PO REPRINT

Purchase Order ID PO31541

Purchase Order Date 3/1/2016 10:21:13 AM

PO Print Date 3/30/2017

Page Number 1 of 1

Order From : VU-SOU002

SOUNDOFF SIGNAL
PO BOX 206
3900 CENTRLA PARKWAY
HUDSONVILLE, MI 49426
USA

Ship To : DART AEROSPACE LTD

1270
ABERD
EEN
HAWKE
SBURY,
ON
K6A
1K7
CANAD
A

Contact Name

Vendor Phone 616 896 7100

Vendor Fax 616 896 1286

Ship To Contact

Ship To Phone

Buyer

Chantal Lavoie

Customer POID

Customer Tax # 10127-2607

Terms

Net 30

Currency

USD

FOB

FCA - (Free Carrier)

Ship Method FedEx Overnight collect

Ship Acct

Line Nbr	Item ID Vendor Part Number Line Comments Delivery Comments	Description/ Mfg ID	Req Date/ Taxable	Req Qty	Extended Price
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3	71475-45	EWLA1000DBDS0W CREDIT	3/30/2017 Yes	-1.00 Each	(\$102.00)
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CREDIT FOR RMA112416, INVOICE NO. CM-0034728

3/30/2017

Line Total: (\$102.00)

Outstanding PO Total: (\$102.00)

Change Nbr: 5

Change Date: 3/30/2017

Terms & Condition of
Purchasing(Suppliers) and
Procurement Quality Clauses are an
integral part of our AS9100

RMA Return Credit Memo



Please Remit Payment to:
PO Box 206
Hudsonville, MI 49426-0206

800.338.7337 / office 616.896.7100 / office fax 616.896.1226

Invoice No CM-0034728

Duplicate Copy

Bill to :

DART AEROSPACE LTD.
1270 ABERDEEN STREET

HAWKESBURY ON K6A 1K7
Canada

Sold to :

DART AEROSPACE LTD.
1270 ABERDEEN STREET

HAWKESBURY ON K6A 1K7
Canada

Salesperson

RMA Number	Invoice Date	Terms	FOB	Ship Via		
023239	03/29/2017	NET 30	ORIGIN / COLLECT			
Item	Part / Rev / Description / Details	SO / Shipper / Item	Quantity	U/M	Unit Price	Extended Price
000010	EWLA1000DBDS0W SOS 1000 LUMEN PAR 36 SPOT WORK LT	Rev 003 HTSUS: 8512.20.2040	1.00	EA	-102.000	-102.00
		</				

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Chantal Lavoie

From: Melissa Liszewski <mliszewski@soundoffsignal.com>
Sent: Thursday, March 30, 2017 11:08 AM
To: Chantal Lavoie
Subject: RE: info
Attachments: DART CM.PDF

Chantal,

I have attached the credit memo for your warranty claim.

Thank you,
Melissa

Melissa Liszewski
International Customer Service
3900 Central Parkway
Hudsonville MI 49426
Ph# 800.338.7337/Fax 616.896.1286
Direct 616.662.6123
mliszewski@soundoffsignal.com

www.soundoffsignal.com



Contract Holder

Soundoff signal GSA Advantage catalog

SoundOff Signal GSA Advantage Catalog



SoundOff
Signal |||||®

From: Chantal Lavoie [mailto:clavoie@dartaero.com]
Sent: Tuesday, February 21, 2017 7:15 AM
To: Melissa Liszewski <mliszewski@soundoffsignal.com>
Subject: RE: info

Good morning Melissa,
The J # is j15265 and all I know is that it not working after a few months.
Thanks
Chantal

From: Melissa Liszewski [<mailto:mliszewski@soundoffsignal.com>]
Sent: Friday, February 17, 2017 2:32 PM
To: Chantal Lavoie <clavoie@dartaero.com>
Subject: FW: info

Hi Chantal,

I regret if one of these lights has failed to work for you.

Please send the date code from the label, beginning with the letter J, and details as to why the light will not work.

Thank you,
Melissa

Melissa Liszewski
International Customer Service
3900 Central Parkway
Hudsonville MI 49426
Ph# 800.338.7337/Fax 616.896.1286
Direct 616.662.6123
mliszewski@soundoffsignal.com

www.soundoffsignal.com



Contract Holder

Soundoff signal GSA Advantage catalog

SoundOff Signal GSA Advantage Catalog



SoundOff
Signal |||||

From: Chantal Lavoie [<mailto:clavoie@dartaero.com>]
Sent: Friday, February 17, 2017 11:20 AM
To: Natasha Estrada <nestrada@soundoffsignal.com>
Subject: info

Good morning Natasha,

Would need info on one of our light that we ad purchased on po 31541. See attached for po.

Light doesn't function after a couple of months, not sure if possible of warranty or to get fix what would be pricing.

Thanks
Chantal

Chantal Lavoie
Purchasing Coordinator

http://www.dartaerospace.com/media/wysiwyg/download/administrative-paperwork/Procurement_Quality_Clauses_revF_1.pdf

DART AEROSPACE
T 1 613 632-5200
F 1 613 632-1053
E clavoie@dartaero.com
1 800 556- 4166
www.dartaerospace.com



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DQA: _____ Date: _____



WORK ORDER NON-CONFORMANCE / UPDATE

QA Closed: _____ Date: _____

Work Order update only ☒

Work Order: _____ Part No. _____ NCR No. _____	DISPOSITION Rework ☐ Scrap ☒ Use-as-is ☐ Suspected Unapproved ☐	AGAINST DEPARTMENT/PROCESS <table style="width:100%; border: none;"> <tr> <td style="border: none;">Skid-tube ☐</td> <td style="border: none;">Cross tube ☐</td> <td style="border: none;">Water Jet ☐</td> <td style="border: none;">Engineering ☐</td> </tr> <tr> <td style="border: none;">Machining ☐</td> <td style="border: none;">Small Fab ☐</td> <td style="border: none;">Prod. Eng. Coord. ☐</td> <td style="border: none;">Quality ☐</td> </tr> <tr> <td style="border: none;">Thermoforming ☐</td> <td style="border: none;">Finishing ☐</td> <td style="border: none;">Rec/Store/Packaging ☐</td> <td style="border: none;">Other ☒</td> </tr> <tr> <td style="border: none;">Large Fab ☐</td> <td style="border: none;">Composite ☐</td> <td style="border: none;">Supplier ☐</td> <td></td> </tr> </table>				Skid-tube ☐	Cross tube ☐	Water Jet ☐	Engineering ☐	Machining ☐	Small Fab ☐	Prod. Eng. Coord. ☐	Quality ☐	Thermoforming ☐	Finishing ☐	Rec/Store/Packaging ☐	Other ☒	Large Fab ☐	Composite ☐	Supplier ☐	
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Thermoforming ☐	Finishing ☐	Rec/Store/Packaging ☐	Other ☒																		
Large Fab ☐	Composite ☐	Supplier ☐																			
Date : _____	Step #: 100	QTY Effective : ①		MRB (QSI042) Approval DAS 9 17.04.18 9-89																	
Description Work Order Deviation			Disposition																		
Part Light does not function supplier credit us			scrap																		
			Completed By Lead hand / Supervisor Approval Verification QC / QA Coordinator Approval																		
Root Cause		FAULT CATEGORY																			
Environment ☐ Design ☐ Doc/Data ☐ Equip/Tooling ☐ Handling/Pre ☐ Material ☐ Internal Transport ☐ Tribal Knowledge ☐ LOA ☐ Substation ☐ Past Expiry Date ☐ Misidentified ☐	No Re-verification ☐ Operator ☐ Offset/Setup ☐ Supplier ☐ Training ☐ Use for Testing ☐ Poor Information ☐ Rushing ☐ Product Improvement ☐ Process Improvement ☐ Manufacturing Process ☐ Past Due ☐	Pressure/Forced ☐ Bending ☐ Centre Not Concentric ☐ Cracks ☐ Crimp/Kink/Ripple/Wave ☐ Cuffs ☐ Crushing ☐ Heat Treat ☐ Wave/Twist in Tube ☐ Marks/Chatter ☐	Temperature/Cure ☐ Set-up ☐ BOM/Route ☐ Broken/Damage/Defect ☐ Inspection Incomplete/Unqualified ☐ Contamination ☐ Countersink ☐ Cut Too Short ☐ Instructions Incomplete/Unclear ☐ Drill Holes ☐	Power Loss/Surge ☐ Folio/Program ☐ Grain ☐ Weld ☐ Wrong Stock Pulled ☐ Out of Sequence ☐ Off-set ☐ Mislabeled ☐ Fit/Function ☐ Misaligned/off center ☐	Positioned Wrong ☐ Outside Dimensions ☐ Over/Under tolerance ☐ Part Incorrect ☐ Part Lost/Missing ☐ Part Moved ☐ Drawing ☐ Finish ☐ Misread ☐ Turning Sequence ☐																
OTHER : _____																					